

# Impact Statement 2024

an overview of key achievements

route to success funded driver training scheme continues in **West Yorkshire & Greater Manchester**

with West Yorkshire confirming their **100th** successful driver employment as a result

launched the member-led **Rural Zero Emission Bus Taskforce report** & influenced over **£140m** government zero emission bus funding

**secured more than £120m**

of revenue funding for bus services in the 2024/25 Welsh Government, providing stability and certainty to the industry following the end of the Bus Transition Fund

## CPT Cost Monitor

increasingly recognised as the best indicator of industry costs with data used by DfT in a review of ENCTS

**8%**

& an 8% inflationary uplift to the Mandatory Concessionary Fares scheme secured in Wales, matching the growth in costs demonstrated



engaged with the **Cabinet Secretary for Transport**

& **Chief Executive of Transport Scotland**

securing the return of a **national bus infrastructure scheme**

and a commitment to maintain the **free travel for u22s** scheme uncapped

further developed the coach-friendly scheme with new destinations at

**Bishop Auckland**  
Perth  
**Northallerton**  
Durham  
**Rhondda Heritage Park**  
**The Sill Dark Skies Centre**  
in Northumberland National Park

and ensured existing scheme members' offers were maintained

produced industry-leading reports including **the economic impact of bus and coach**

& **Trends in Scottish Bus Patronage**

which went on to be cited in parliamentary debates and achieved national press coverage



Working For You

persuaded DfT to consult on **driver licensing proposals**

secured sufficient funding to deliver the **£2 bus fare cap** in England until December 24

achieved the removal from .gov.uk of **Domestic Drivers' Hours** guidance

that was based on an incorrect and problematic interpretation of the rules

facilitated **7** dedicated Accessible Information Regulations **workshops around the UK and 2 AIR online updates**

CPT Scotland has been integral in keeping the coach sector on the political agenda, pressing for supportive national and local policy and securing our inclusion in decarbonisation funding. CPT has opened doors that were previously closed to us and fostered a recognition of coach issues among decision makers.

**Ross Bryans, MD**  
Bryans Coaches

relaunched a **Cymru Coach Commission** to provide more opportunities for members delivering coach services in Wales to engage with CPT

assisted **250** members driving licence application enquiries & **19** general DVLA enquiries

answered **653** individual operational queries

made **87** updates to the **Compliance Manual**

reviewed the work of the **Cymru Bus Commission**

to ensure it was delivering on the strategic priorities and providing greater opportunity for SME members to contribute

lobbied hard to maintain and reinstate **coach parking facilities** at Bourton-on-the-Water and Matlock Bath

In a year of political change, CPT has been invaluable at bringing operators from across the regions together to work collaboratively together in responding to the changing political landscape and aspirations of local politicians around bus reform.

**Matt Kitchin, MD**  
Stagecoach Yorkshire

Influencing Change

worked with **TfGM, West Yorkshire, & North East Combined Authority**

to ensure coach was included in their local transport plans for the first time

represented members on a number of **Enhanced Partnership Bus Boards**

held over **100** meetings with DfT to discuss bus funding, proposed changes to bus regulation & workforce issues

worked closely with Parliamentary Committees in both **Wales & Westminster**

providing written evidence on key issues including funding, and shaping their policy priorities for the year ahead

influenced the review of **Welsh Government's 20mph policy** to secure greater recognition of the importance of bus networks when setting speed limits, and provided evidence to local authorities to ensure multiple roads **returned to 30mph**

used research and extensive stakeholder engagement to shape the future of **fares policy beyond the £2 fare cap**

collaborated with **Combined Authorities Mayors & Local Leaders** on bus reform to ensure that operators were heard

submitted **10** representations to formal consultations including **January Budget** **Zero Emission Buses** **Strategic Transport Objectives** **Rapid Charge Fund** **franchising guidance** **Autumn Budget** **Rail and Urban Transport Review** **franchising consultation in West Yorkshire** **consultation on motorcycles in bus lanes**

led two summits on tackling **antisocial behaviour** with involvement from Scottish Government, Police Scotland, Local Authorities and other key stakeholders

Bringing Industry Together

held **4** regional dinners with over **400** members in attendance

**National Ride & Drive** extended to the North with the first ever mini Ride & Drive event, together both showcased **17 vehicles**

welcomed the **CPT Conference & Annual Dinner** back to London with **600** members & **industry stakeholders**

hosted **7** dedicated Traffic Commissioner evenings with a combined audience of almost **500**

hosted CPT Scotland's **46th Annual Conference**

welcoming 150 delegates to the Glasgow Hilton for two days of business sessions and networking

presented online **9** operational & policy updates

with over 600 members in attendance throughout the year

the Inaugural **CPT Operator Forum** formed part of the Euro Bus Expo Programme providing a platform for insight, knowledge sharing and exploring solutions



What stands out most for me is the amount of factual information that has been produced by CPT on passenger trends and the economic and sustainable impact that buses and coaches have on society and the environment. This has really helped to influence the thinking of stakeholders and government to understand how important buses and coaches are and the investment needed to sustain their viability.

**Jane Cole, MD**  
Blackpool Transport

Bus policy in the UK is going through a once-in-a-generation structural change. The proactive stance taken by CPT is enabling members to have regular dialogue and feedback on the areas that matter to them. The influence that CPT has within Whitehall has never been more apparent and the value of membership never more important.

**Dave Astill, MD**  
Nottingham City Transport Ltd