

Impact Statement

2023

an overview of key achievements

you said, we did



convinced DfT to treat

De Minimis services

worth over **£30,000**

as commercial for BSOG purposes, removing a major headache for operators



persuaded

Heathrow Airport

to significantly revise its proposed changes to



departure charges

minimising overall cost increases for operators

CPT Cost Monitor

delivered the new



reintroducing an index of industry costs and providing valuable information for member benchmarking and evidence for future lobbying



ensured that the Accessible Information Regulations

exempted

closed door home-to-school & long distance services

Port of Dover & Government

intervened with the



to prevent any repetition of the delays for coach parties following the significant issues experienced during the Easter break

submitted a pragmatic and substantiated proposal to the

PSVAR

call for evidence



fought for and delivered an education and accessibility exemption for the

Sheffield Clean Air Zone



“CPT is committed to staying ahead of industry changes and challenges, providing its members with superior sector knowledge regardless of their size. With a deep understanding of the passenger transport industry the CPT provides vital support to its members in navigating through the ever changing times.”

Andrew Scotton, Transport Manager
AC Williams Coaches



CO₂ Coach Taskforce report

launched the member-led Zero Emission



Coach Route Map to Destination Zero

This crucial piece of work sets out what government needs to do to enable the coach sector to transition to a zero emission fleet, alongside a clear commitment from CPT to advocate a just transition for members.

Rural Zero Emission Bus Taskforce

bringing members together to help identify and overcome the challenges of transitioning rural bus services to zero emission alternatives

The Decarbonisation Dividend

for both Scotland & Wales

Informing how to inspire the modal shift required to meet Net Zero goals and recommending a package of policy changes to achieve it.



jointly developed and launched

Choose the Bus campaign

with Transport Scotland

represented **Scottish operators** through a series of policy steering groups and forums including ...

- Bus Partnership Fund Steering Group
- MAAS Investment Fund Working Group
- Public Health and Sustainable Transport Partnership Group
- Fair Fares Review Expert Stakeholder Advisory Group
- Operators Smart Steering Group
- Climate Emergency Response Group

Scottish zero-emission support scheme

secured the inclusion of coach fleets within the

the Bus Decarbonisation Taskforce

reconvening the forum of key stakeholders to facilitate debate and shape the delivery of the Scottish Zero Emission Bus Scheme



CPT Scotland also chaired the **Patronage Recovery Subgroup** of the Ministerial-led Bus Taskforce

ZEBRA 2.0

influenced the delivery of

to enable operators to to use the funding for future proofing their infrastructure

ensured the national fare cap was funded to the tune of **£600 million**

secured an additional **£1 billion** BSIP funding through Network North

Secured an additional **£300 million** for bus services for 21 months through BSOG+ and BSIP

CPT has been essential in securing the industry through the pandemic and the following years. It is vital that we work together in all our interests

Ben Wakerley, MD Warrington's Own Buses

new apprenticeship standards

Influenced the development of for Passenger Transport Driver Bus and Coach) and Transpor Scheduler, both of which have now gained approval by IfATE (the Institute for Apprenticeships & Technical Education)

successfully lobbied UK government to **include coaches** in its zero-emission infrastructure strategy

published independent research on the Welsh Government's franchising plans, and developed **Y Ffordd Gymreig The Welsh Way** which launched in October and is playing an important role in marketing bus services and supporting operators to increase patronage levels

worked with Transport for Wales to secure investment of more than **£100,000** **Back to Bus** campaign

with members, outlining proposals for delivering greater benefit to operators and bus passengers in Wales

played a vital role in **securing an additional £42 million investment** in services through the Bus Transition Fund working closely with members to negotiate a new funding agreement to protect bus routes in Wales following the closure of the previous BES funding regime

secured an inflationary uplift of **10.1%**

to the Mandatory Concessionary Fare scheme, to support operators with the increasing costs of running bus services in Wales

secured engagement with bus ministers **Richard Holden MP & Guy Opperman MP** across a range of key industry events and member visits

opened dialogue with **Special Advisers** Richard Coates & Corrie Driscoll and with the Prime Minister's Special Adviser in **No.10** on Environmental Policy Meera Vadhver

opposition parties

enhanced our strategic relationships with maintaining a consistent level of engagement with **Labour & Liberal Democrat frontbench teams & party advisers** **Labour metro mayors**

rolling programme of engagement with **MPs & Lords** meeting with over **20** backbench parliamentarians to build a base of supporters to influence ministers and debates in parliament

strengthened relationships with **Transport Scotland** and established ongoing engagement with the new Tourism Minister and his officials

regularly referenced in the **Senedd debates & committees** throughout the year, including at First Minister's Questions

represented industry at the Senedd's **Climate Change Committee** twice in 2023

key stakeholder to **DfT** and the Transport Minister Mark Harper on key issues including **funding, decarbonisation & driver shortages**

ensuring industry presence at **Conservative & Labour** party conferences informing parliamentarians, officials, regional politicians and third parties

strengthened relationships and industry representation **HM Treasury**

represented **members** at **Select Committees** including the Transport Committee on rural bus services and accessibility and the European Scrutiny Committee on the EU's Entry/Exit System (EES), as well as meeting the Chair of the Levelling Up, Housing and Communities Committee

gave oral and written evidence to **Scottish Parliament Committees** on air quality, child poverty and parental employment, and to the Cross Party Group on bus decarbonisation

held a presence at **Scottish party conferences** speaking at fringe events at both the Conservative and SNP events

worked across **all parties** in the Senedd to raise the profile of the bus and coach industry and the challenges it faced in Wales and acted as the secretariat for the Senedd's Cross Party Group on Public Transport

worked with Welsh Government to raise awareness of the important role of **coach tourism** to the Welsh economy, and to seek further opportunities for coach to deliver tourist solutions in the future

bringing industry together



welcomed over **200** delegates

to CPT's first in-person conference in April 2023

& **35** expert industry Speakers

across two days, giving members a platform for discussion around key industry issues

welcomed over **400** members to seven dedicated Traffic Commissioner events

brought together members across the regions with **28** events

including meetings, compliance evenings, workshops, dinners and socials

the return of the CPT Scotland Annual Conference & Dinner saw

200 delegates

from across Scotland come together to discuss how to improve public transport in Scotland with operators, local authorities, RTPs and other key sector stakeholders

hosted CPT's first national



Ride & Drive event

enabling manufacturers to showcase their latest vehicles and over 160 members to test drive them

fielded a strong team to support the **UK Coach Rally**



with four colleagues rolling up their sleeves as marshals and judges, and building a foundation for future collaboration

“Being a member of CPT is invaluable to us as a business and worth every penny of which it costs. All communication, meetings and events are informative, current, and insightful and play a large part in staff professional development, which is key to us as a member of DVSAER.”
Gavin Scott
Transport Manager
Stanley Travel

helping you run your business

further developed the **coach-friendly scheme**

with new destinations at Oswestry and the Bristol Aerospace Museum, and ensured that existing scheme members maintained their coach friendly offer



assisted over **200** members

with driving licence applications and other DVLA queries



responded to **452** individual queries

supporting members on topics such as recording of drivers hours, PSVAR and German VAT

provided **targeted support** for members on BODS



facilitating a number of visits for DfT officials and consultants to SME operators, as well as regular engagement between members and DfT colleagues

delivered online

8 operational & policy updates



kept our operator members compliant through

82 updates & additions to the Compliance Manual



launched a comprehensive **recruitment & retention**

best practice guide, alongside continued focus to support members around driver shortages



“CPT is a staunch promoter of the bus industry and continually champion the benefits that a high quality commercial public transport network can bring to the UK's social mobility, economy, and environment. They offer expert guidance and support and are always available when called upon.”
Tom Morgan, MD
trentbarton